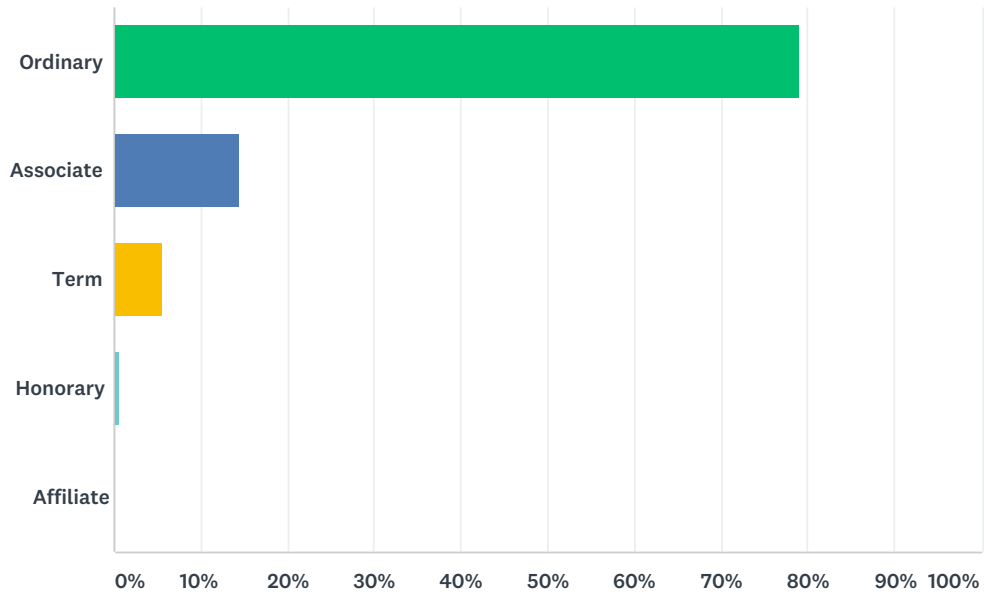


Q4 Membership type:

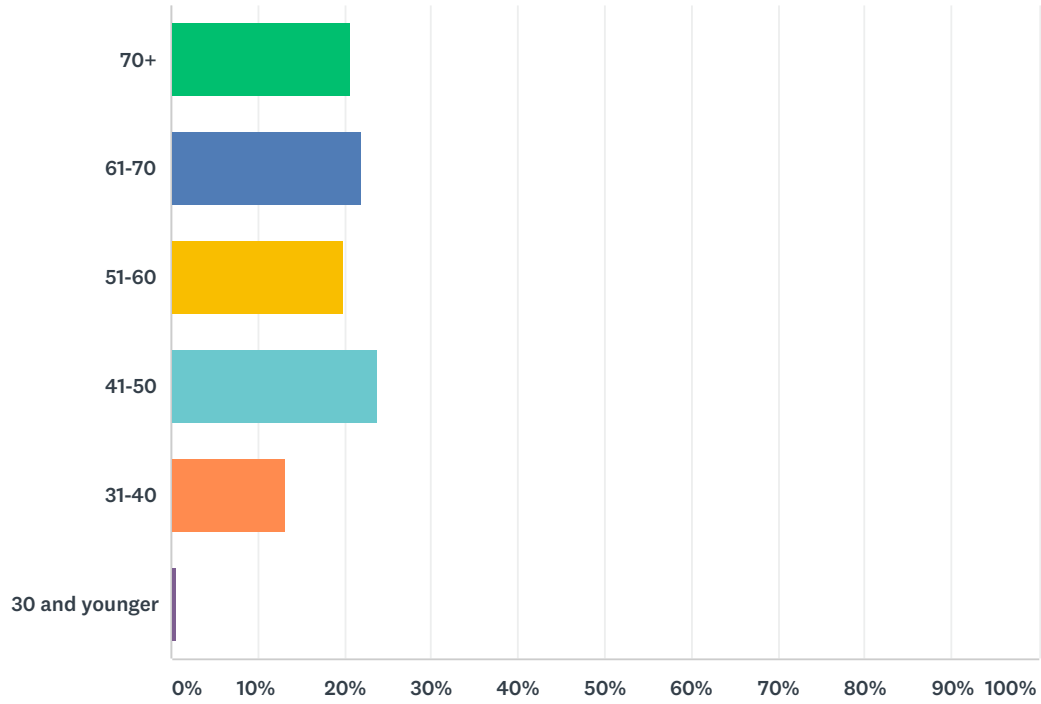
Answered: 733 Skipped: 8



ANSWER CHOICES	RESPONSES	
Ordinary	79.13%	580
Associate	14.46%	106
Term	5.59%	41
Honorary	0.55%	4
Affiliate	0.27%	2
TOTAL		733

Q5 Age Group:

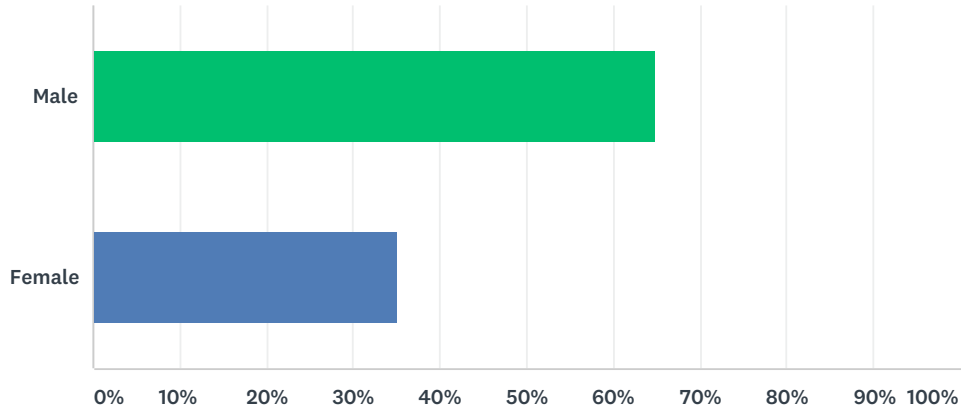
Answered: 737 Skipped: 4



ANSWER CHOICES	RESPONSES	
70+	20.62%	152
61-70	21.98%	162
51-60	19.81%	146
41-50	23.74%	175
31-40	13.16%	97
30 and younger	0.68%	5
TOTAL		737

Q6 Gender:

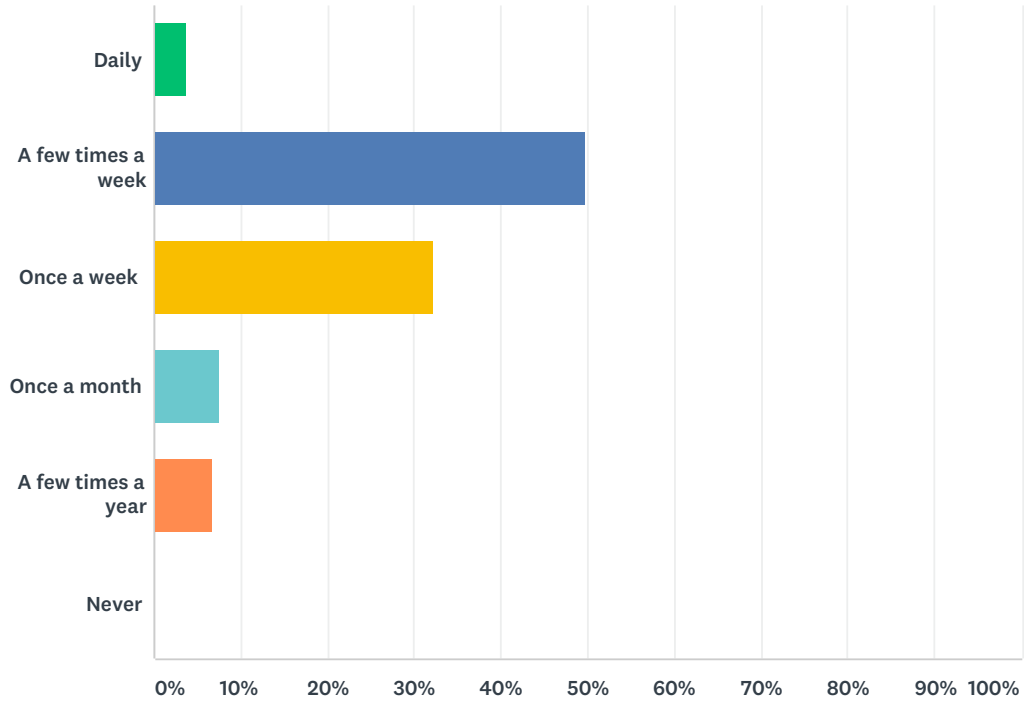
Answered: 730 Skipped: 11



ANSWER CHOICES	RESPONSES	
Male	64.93%	474
Female	35.07%	256
TOTAL		730

Q7 How frequently do you visit the Club?

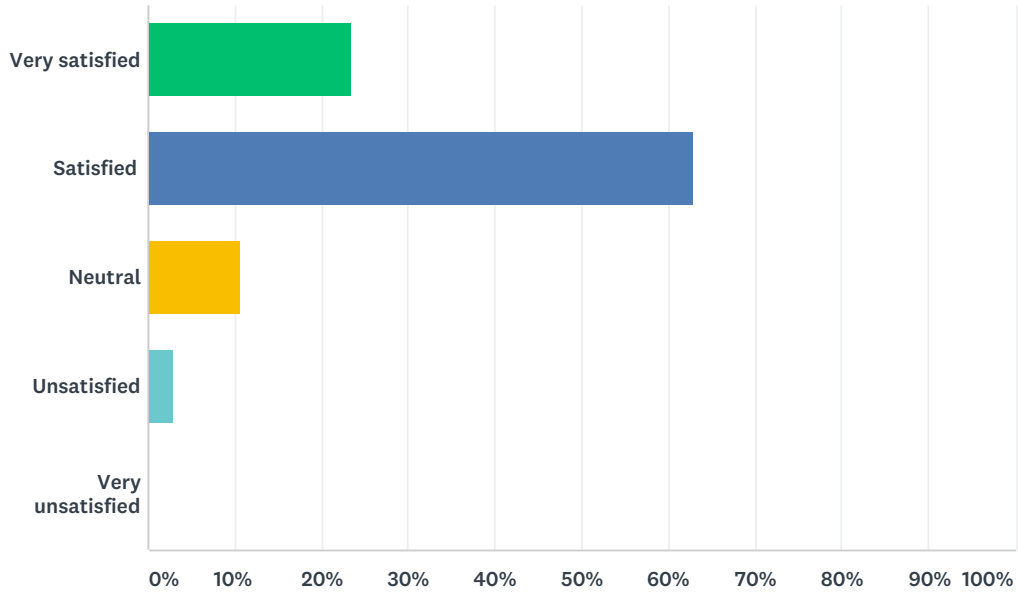
Answered: 740 Skipped: 1



ANSWER CHOICES	RESPONSES	
Daily	3.78%	28
A few times a week	49.73%	368
Once a week	32.30%	239
Once a month	7.43%	55
A few times a year	6.76%	50
Never	0.00%	0
TOTAL		740

Q8 How do you rate the Club's overall value?

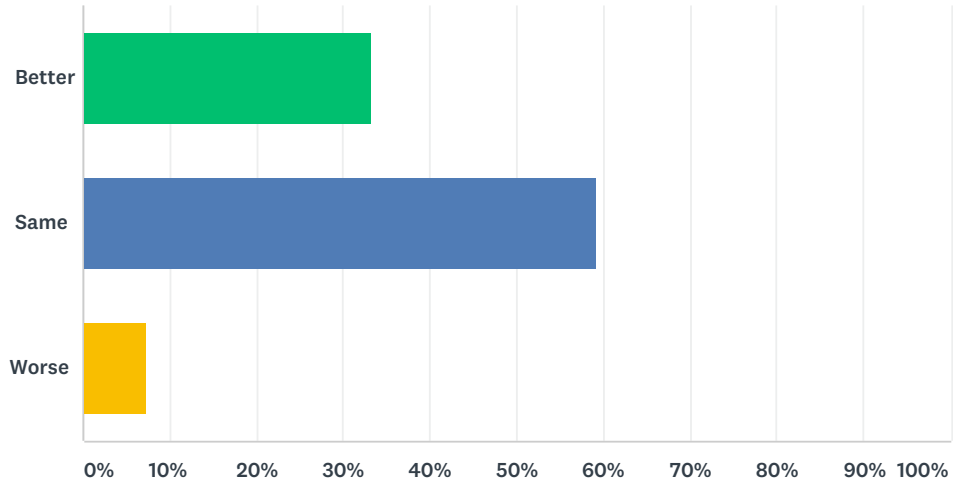
Answered: 731 Skipped: 10



ANSWER CHOICES	RESPONSES	
Very satisfied	23.39%	171
Satisfied	63.06%	461
Neutral	10.67%	78
Unsatisfied	2.87%	21
Very unsatisfied	0.00%	0
TOTAL		731

Q9 Compared to 2016:

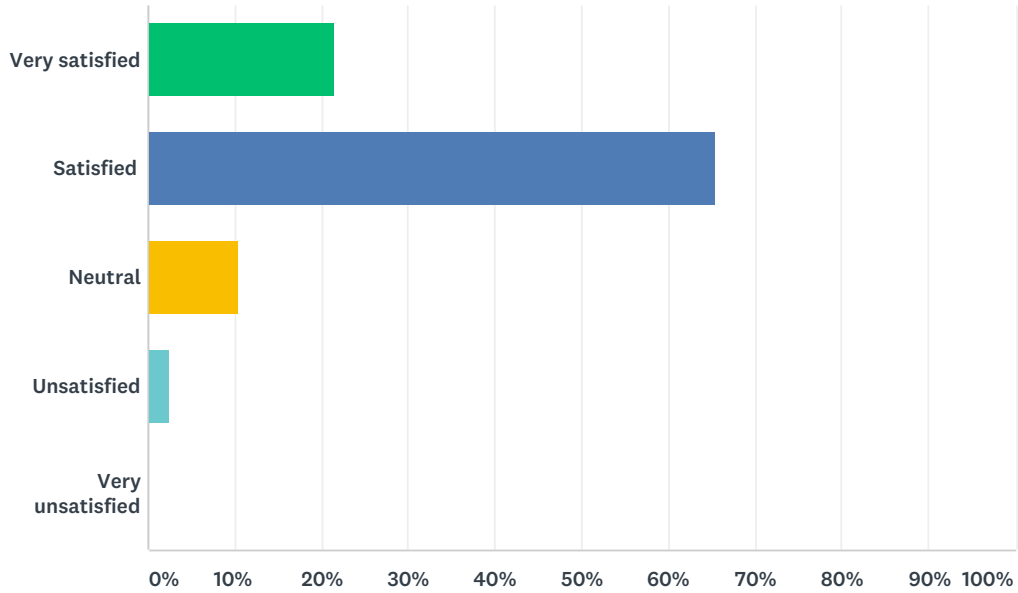
Answered: 720 Skipped: 21



ANSWER CHOICES	RESPONSES	
Better	33.33%	240
Same	59.31%	427
Worse	7.36%	53
TOTAL		720

Q11 How do you rate the Club's overall quality?

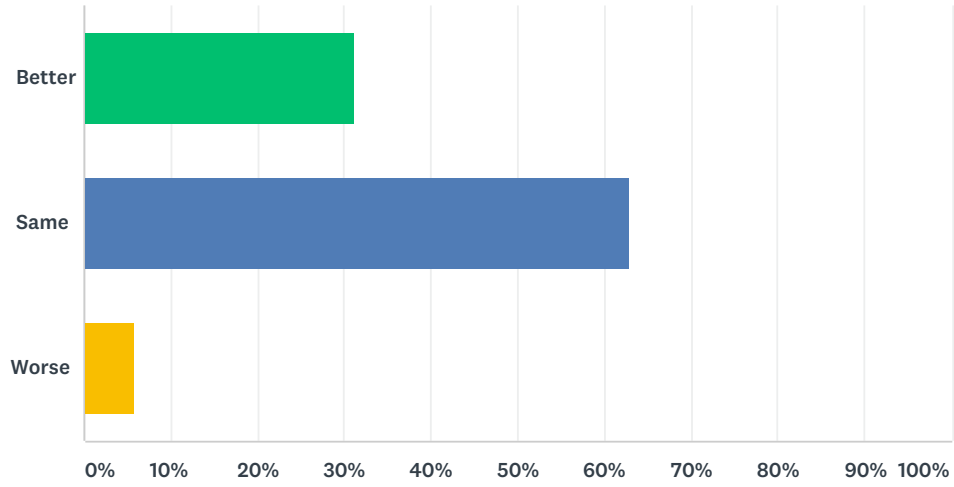
Answered: 688 Skipped: 53



ANSWER CHOICES	RESPONSES	
Very satisfied	21.51%	148
Satisfied	65.55%	451
Neutral	10.47%	72
Unsatisfied	2.47%	17
Very unsatisfied	0.00%	0
TOTAL		688

Q12 Compared to 2016:

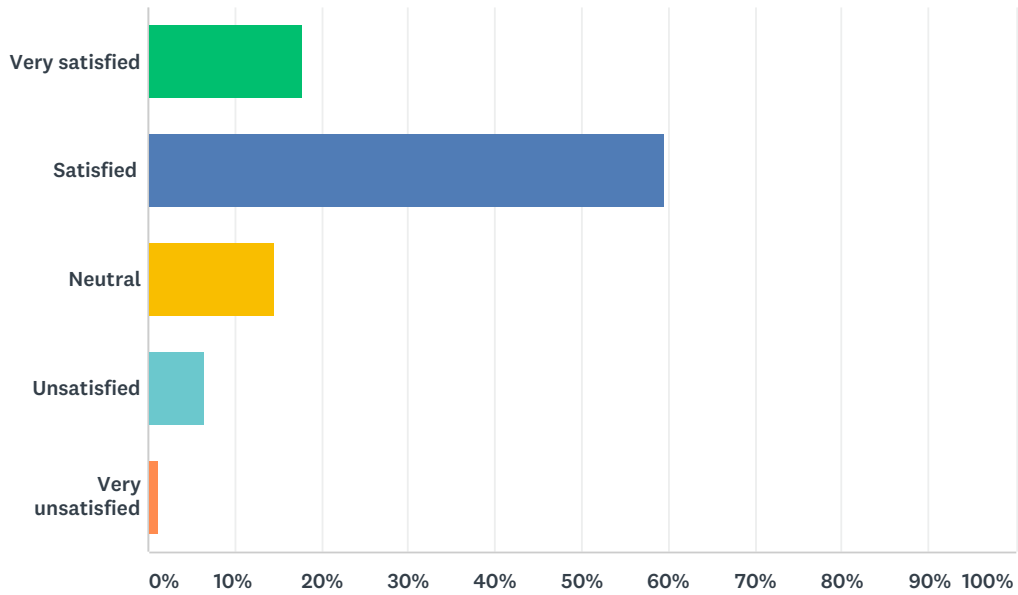
Answered: 677 Skipped: 64



ANSWER CHOICES	RESPONSES	
Better	31.17%	211
Same	62.92%	426
Worse	5.91%	40
TOTAL		677

Q14 How do you rate Food & Beverage quality?

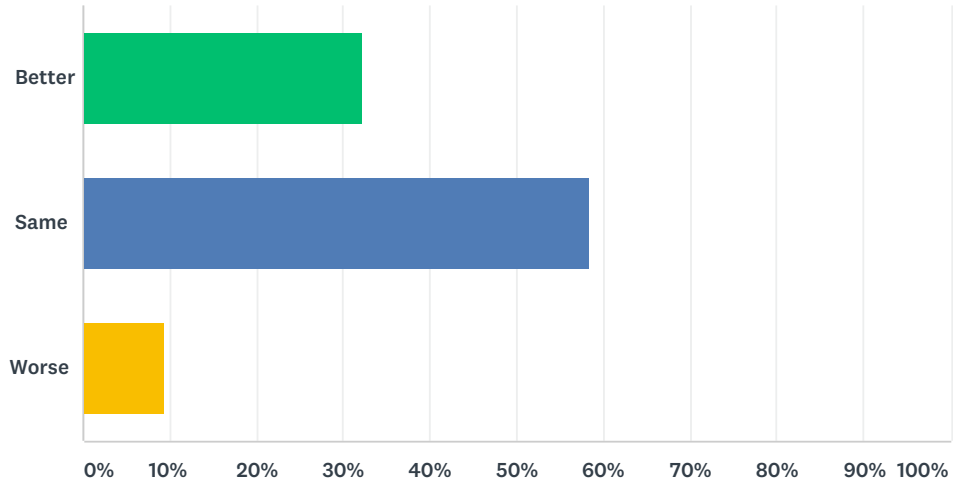
Answered: 677 Skipped: 64



ANSWER CHOICES	RESPONSES	
Very satisfied	17.87%	121
Satisfied	59.68%	404
Neutral	14.62%	99
Unsatisfied	6.50%	44
Very unsatisfied	1.33%	9
TOTAL		677

Q15 Compared to 2016:

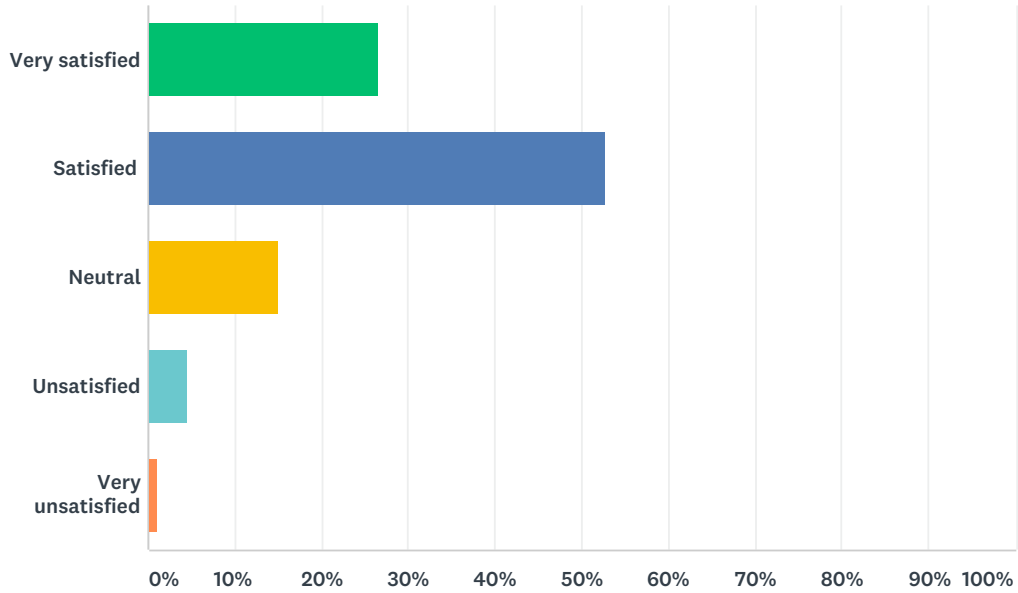
Answered: 669 Skipped: 72



ANSWER CHOICES	RESPONSES	
Better	32.29%	216
Same	58.30%	390
Worse	9.42%	63
TOTAL		669

Q17 How do you rate Food & Beverage service?

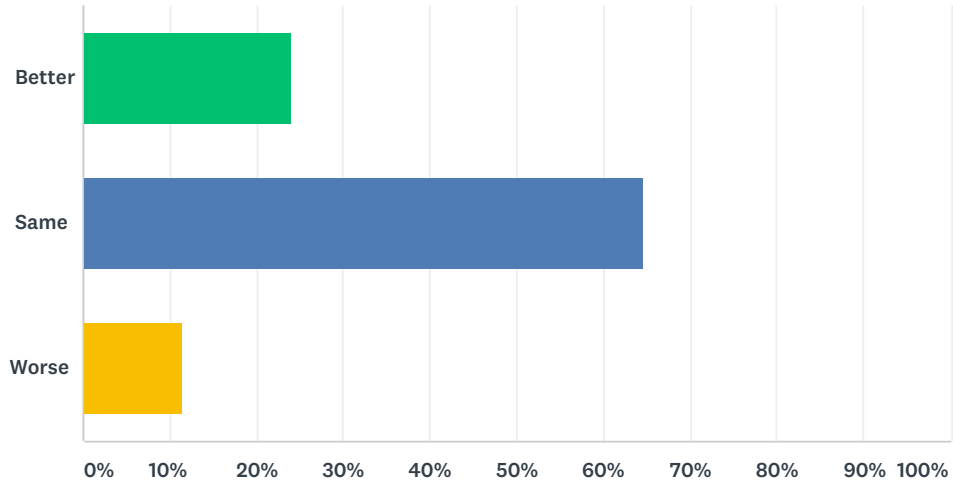
Answered: 657 Skipped: 84



ANSWER CHOICES	RESPONSES	
Very satisfied	26.48%	174
Satisfied	52.82%	347
Neutral	15.07%	99
Unsatisfied	4.57%	30
Very unsatisfied	1.07%	7
TOTAL		657

Q18 Compared to 2016:

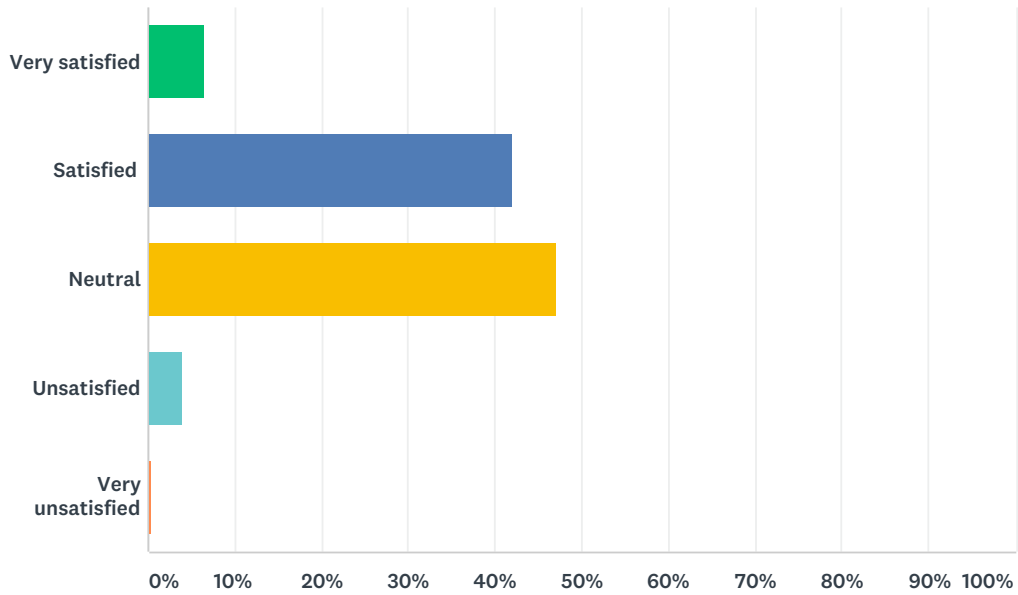
Answered: 649 Skipped: 92



ANSWER CHOICES	RESPONSES	
Better	24.04%	156
Same	64.56%	419
Worse	11.40%	74
TOTAL		649

Q20 How do you rate Entertainment activities & events?

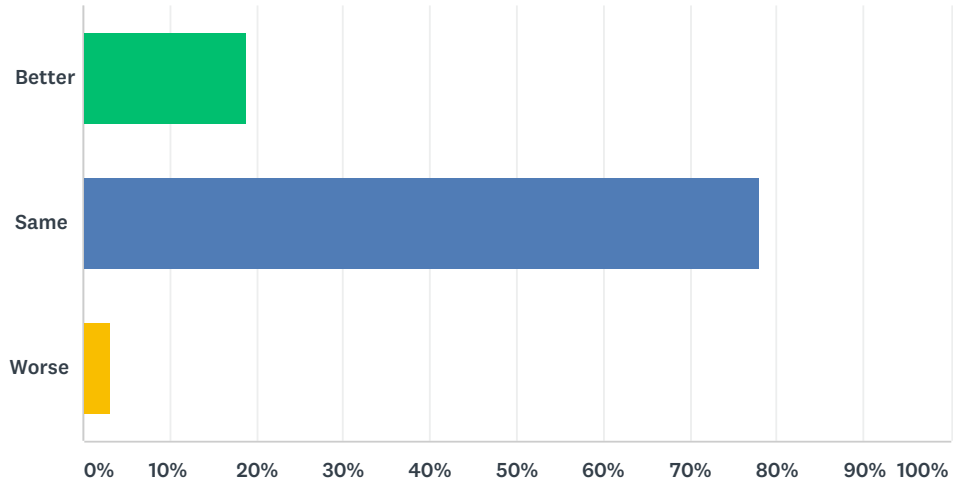
Answered: 643 Skipped: 98



ANSWER CHOICES	RESPONSES	
Very satisfied	6.53%	42
Satisfied	41.99%	270
Neutral	47.12%	303
Unsatisfied	3.89%	25
Very unsatisfied	0.47%	3
TOTAL		643

Q21 Compared to 2016:

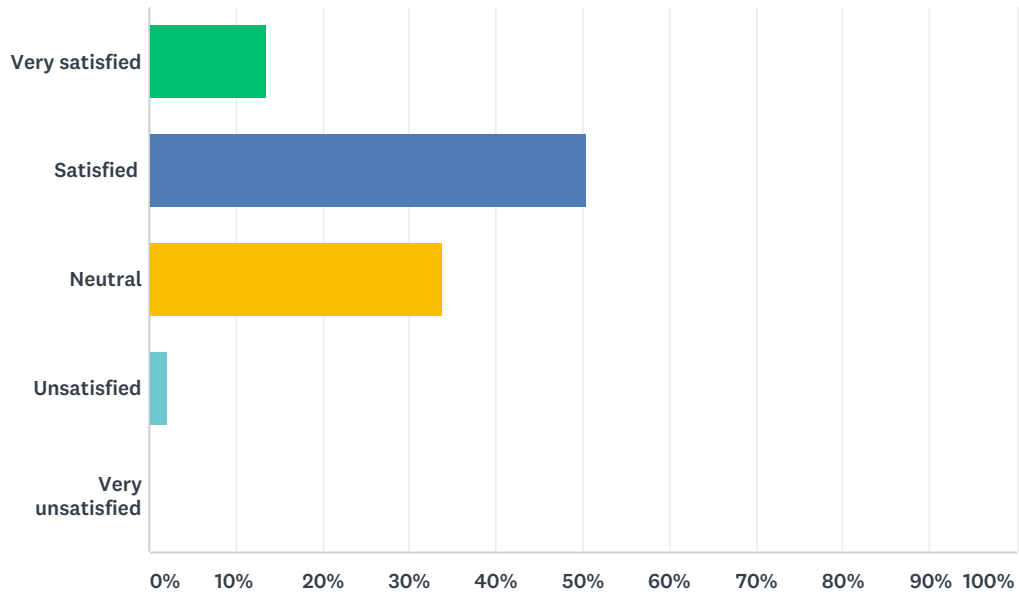
Answered: 628 Skipped: 113



ANSWER CHOICES	RESPONSES	
Better	18.79%	118
Same	78.03%	490
Worse	3.18%	20
TOTAL		628

Q23 How do you rate Sports & Recreation overall?

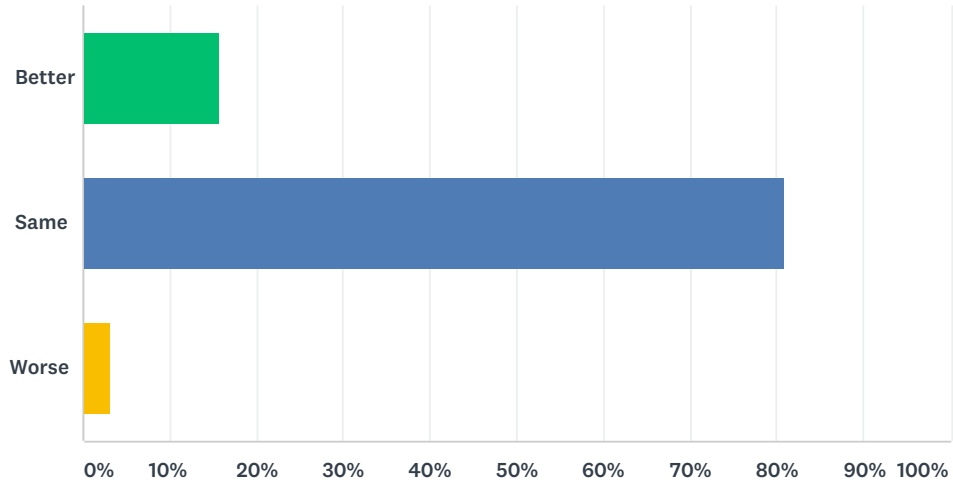
Answered: 636 Skipped: 105



ANSWER CHOICES	RESPONSES	
Very satisfied	13.52%	86
Satisfied	50.47%	321
Neutral	33.81%	215
Unsatisfied	2.04%	13
Very unsatisfied	0.16%	1
TOTAL		636

Q24 Compared to 2016:

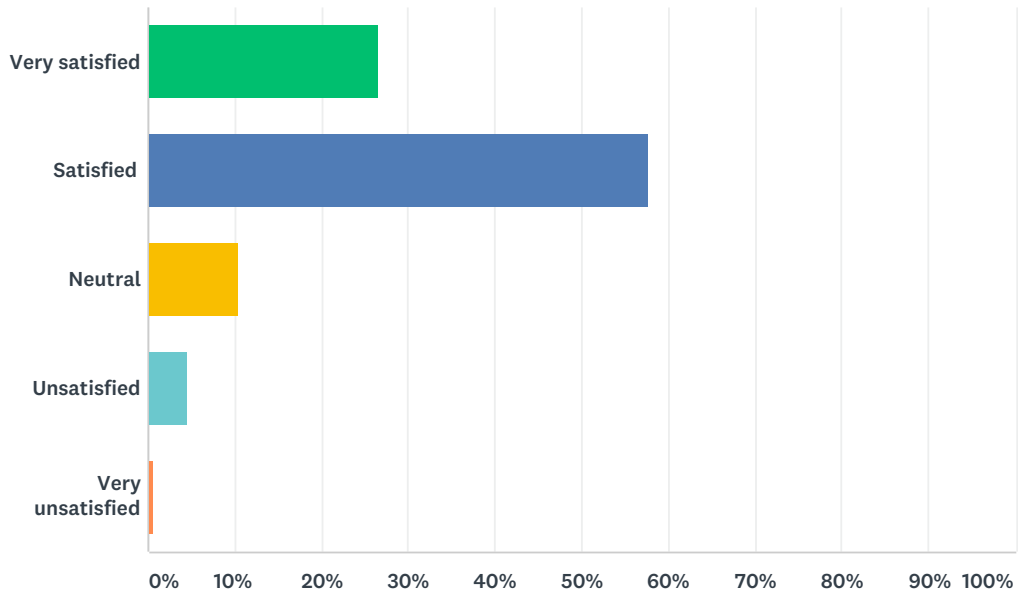
Answered: 617 Skipped: 124



ANSWER CHOICES	RESPONSES	
Better	15.72%	97
Same	81.04%	500
Worse	3.24%	20
TOTAL		617

Q26 How do you rate cleanliness and upkeep?

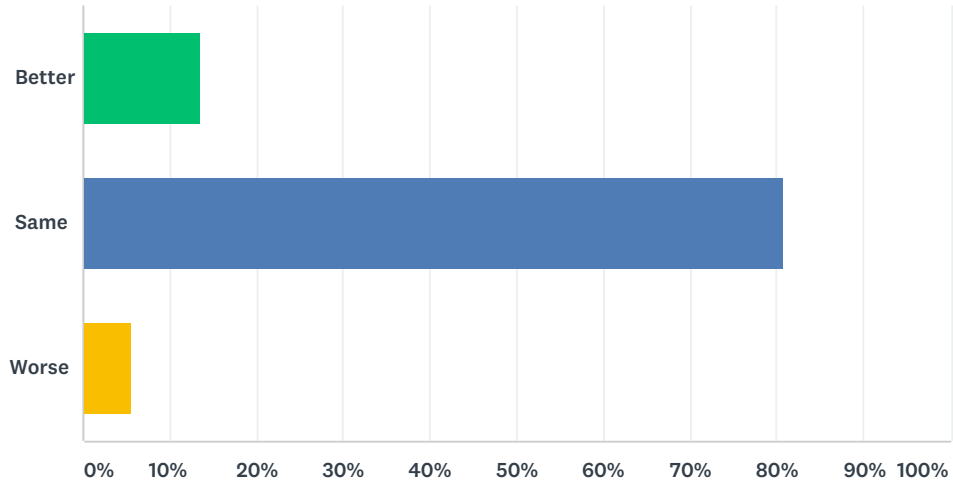
Answered: 646 Skipped: 95



ANSWER CHOICES	RESPONSES	
Very satisfied	26.63%	172
Satisfied	57.74%	373
Neutral	10.37%	67
Unsatisfied	4.64%	30
Very unsatisfied	0.62%	4
TOTAL		646

Q27 Compared to 2016:

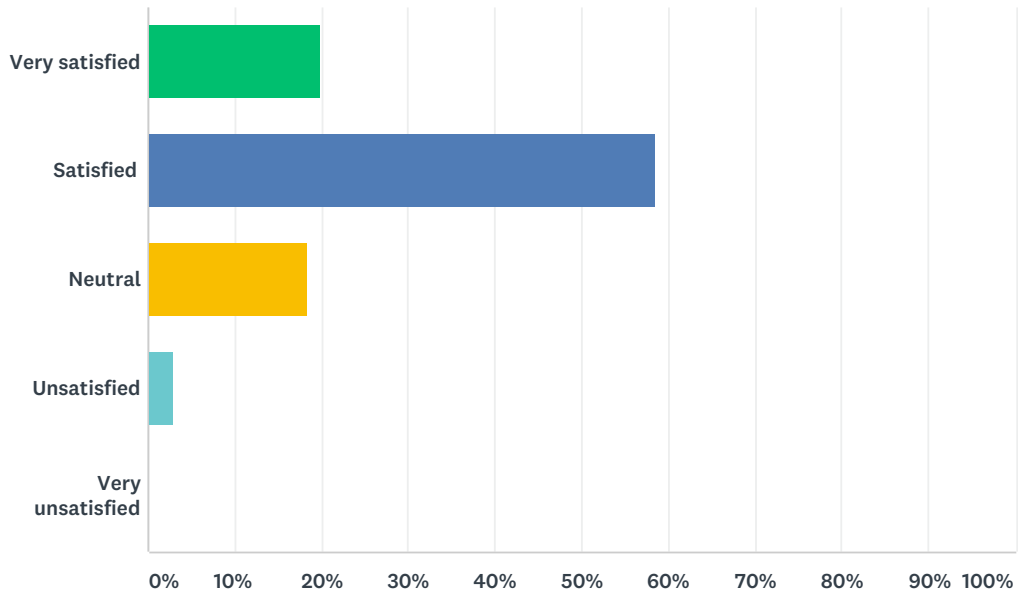
Answered: 632 Skipped: 109



ANSWER CHOICES	RESPONSES	
Better	13.61%	86
Same	80.70%	510
Worse	5.70%	36
TOTAL		632

Q29 How do you rate Management's communication effectiveness?

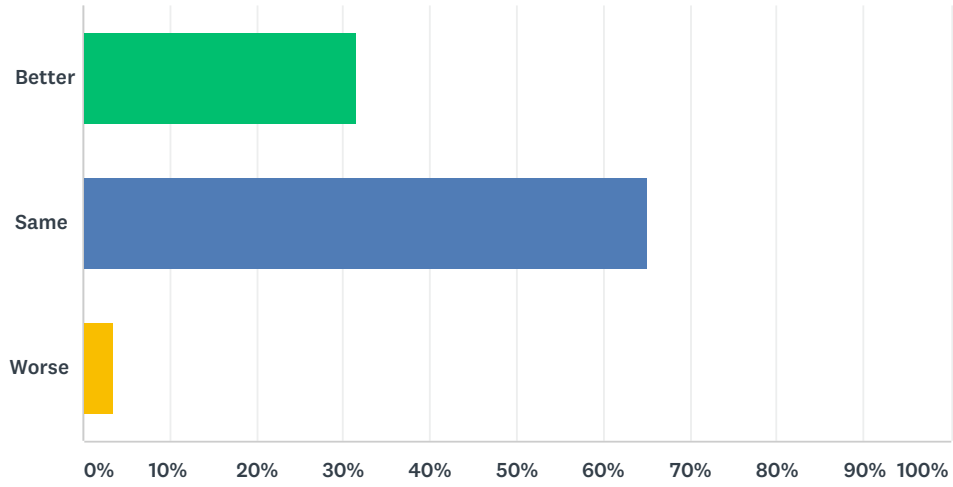
Answered: 642 Skipped: 99



ANSWER CHOICES	RESPONSES	
Very satisfied	19.78%	127
Satisfied	58.57%	376
Neutral	18.38%	118
Unsatisfied	2.96%	19
Very unsatisfied	0.31%	2
TOTAL		642

Q30 Compared to 2016:

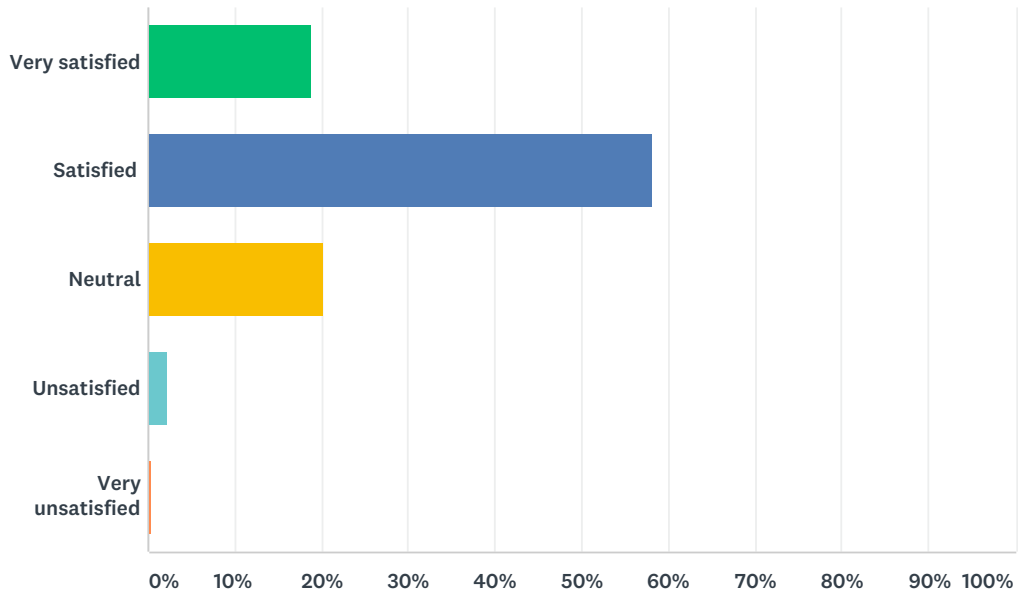
Answered: 625 Skipped: 116



ANSWER CHOICES	RESPONSES	
Better	31.52%	197
Same	64.96%	406
Worse	3.52%	22
TOTAL		625

Q32 How do you rate Management's effectiveness and professionalism?

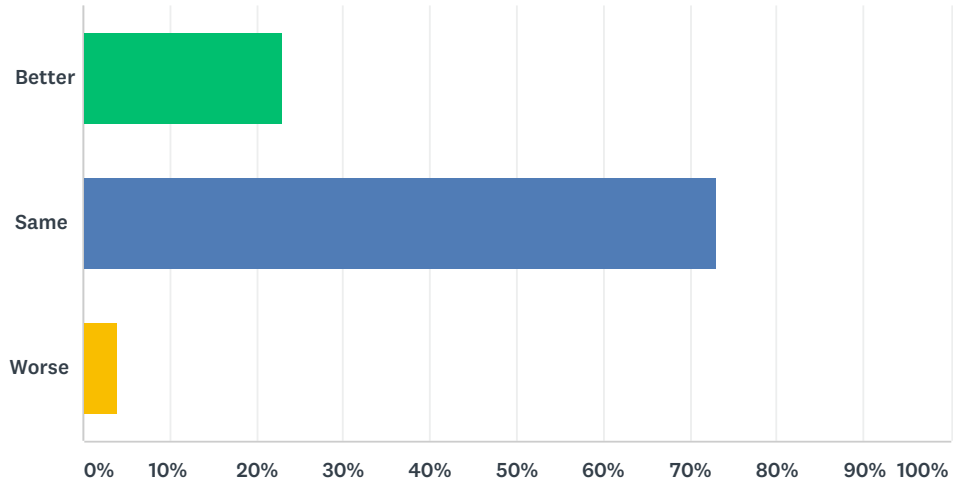
Answered: 636 Skipped: 105



ANSWER CHOICES	RESPONSES	
Very satisfied	18.87%	120
Satisfied	58.18%	370
Neutral	20.28%	129
Unsatisfied	2.36%	15
Very unsatisfied	0.31%	2
TOTAL		636

Q33 Compared to 2016:

Answered: 615 Skipped: 126



ANSWER CHOICES	RESPONSES	
Better	22.93%	141
Same	73.01%	449
Worse	4.07%	25
TOTAL		615