



### Tanglin Club Reciprocal Club Feedback Form

Name: \_\_\_\_\_ Membership number : \_\_\_\_\_

Name of Reciprocal Club<sup>1</sup> : \_\_\_\_\_ Country : \_\_\_\_\_

Date of visit : \_\_\_\_\_ Purpose of visit : leisure / business

We appreciate your feedback. Your feedback will provide valuable information for fellow members who may wish to visit and for Tanglin Club to evaluate reciprocal arrangements. Please return the completed form to Tanglin Club Reception. Thank you.

What did you like <u>most</u> about the Club ?				
1.				
2.				
3.				
What didn't you like about the Club ?				
1.				
2.				
3.				
<b>Please rate the following aspects of the Club:</b>	<b>good</b>	<b>average</b>	<b>can be better</b>	<b>Specific comments</b>
Location of Club				
- proximity to shops and restaurants				
- proximity to public transport systems				

<sup>1</sup> Please fill in one form per reciprocal club visited

Please rate the following aspects of the Club:	good	average	can be better	Specific comments
Quality of food				
Quality of accommodation				
- comfort				
- cleanliness				
- decoration				
- overall : how would you rate it in terms of 'number of stars' (out of 5)???	>3??	3??	<3??	Are we marking out of 5 or just <3>
please circle one				
Quality of sports or other facilities. Please specify type of sport/facilities, e.g. golf, children playground etc.				
-				
-				
-				
Quality of service				
Ease of 'check in' procedure (incl. of use of facilities)				
If you paid for products and services, were they value for money?				
How 'formal' is the Club ?	very formal	average	not at all formal	
please circle one				
Will you recommend this Club to Tanglin Club members ?	yes / no			
Overall rating :	to keep reciprocity		to terminate reciprocity	
Any other comments :				
Would you be willing to talk to club members who wish to know more about the place?	yes / no			